



Description of duties of IPD Unit experts

- The continuous presence in international patients unit
- Welcoming the international patients when entering the Medical Institute
- Providing the required information to the international patient regarding the services and facilities of Medical Institute
- Coordination for admission of international patient in Medical Institute
- Informing the IPD doctor and the doctor when the international patient is hospitalized
- Leading and introducing the international patients to the department of international patient
- Assisting the international patient and medical staff and nursing team in translation and communication and during hospitalization of the international patient
- Making necessary coordination in medical institution to accelerate the process of providing services to international patient
- Evaluating and increasing the International patient satisfaction while staying at Institute of Medicine
- Performing the actions and coordination at the time of international patient discharge
- Coordination with the company or travel agency
- Recording the information of international patient at Tourism Health Ministry system
- Coordination with the University Tourism Health Expert